

Case Study Data Migration and Zenator Systems



Synopsis

- Over a 70-day period in spanning 2016 into 2017, data migration (DM) from the incumbent software product to Zenator was successfully performed for a total of 357 "live" projects.
- The work was performed remotely from our office in Belfast, Northern Ireland involving a team of up to four technical specialists.
- DM work was performed under the terms of our contract.
- DM on the scale undertaken in this Contract is unprecedented and unique.

Process

- We worked in very close coordination with the customer throughout the entire process of DM, from start to finish.
- A test server was setup in a DMZ outside the normal corporate network, so could only be accessed by individuals with the highest level permissions.
- A copy of the single database containing all the "live" projects was produced on the test server.
- The copy of the existing "live" database was created by the incumbent software product.
- Permission was granted to four individuals from Belfast for remote access to the test server.
- Initially we mapped the database, then quantified the data and documentation status of the information contained.
- We then had to test to verify the accuracy of our assumptions and mapping.
- We performed DM by batch population to meet agreed milestones and key dates.
- We developed a model that could actually populate all "live" projects into a single database in one operation.
- Each "live" project was made aware of the planned DM date for their project and "possession" for a limited period (usually 24 hours) agreed.
- We chose to perform DM in a small number of prioritised batches.
- Four batches from Priority I to Priority 4 were created, each of roughly one hundred projects, but in the event, a total of eight batches were created into smaller numbers, with batches seven and eight making a total of 15 projects.
- Each "live" project would be "off the air" for the period of possession while DM to Zenator took place, then on successful completion the already trained users would resume project tracking and reporting using Zenator.

Timeline

- March to May 2016 defining requirements, performing customisation, by FAT in Belfast.
- June to August 2016 site installation, UAT and training in customer offices.
- September 2016 agreement reached with customer to perform DM remotely from Belfast on condition all government property was not copied externally and remained in-country, thereby not violating any local laws.
- November 2016 the quantity of "live" projects determined and prioritised.



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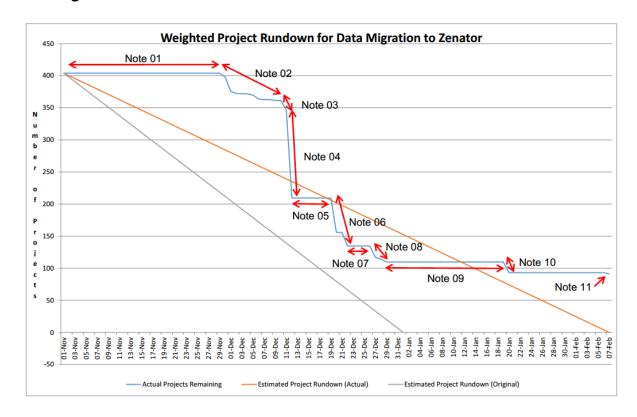


Achievements

- 3rd December 2016 DM of the first "live" Priority I projects completed.
- 3rd January 2017 DM completed, including work through Christmas and New Year holidays.
- 8th February 2017 Customer verification completed.
- No project information (government property) left the country and no laws were violated.
- Summary of Major Node Types data migrated to Zenator.

Node Type	Counts
Project	357
System	2,908
Sub System	9,987
Tagged Item	208,844
Preservation Checksheet	28
A Checksheet	403,909
Change Management	1,484
Certificate or Notice	25,763
Punch List Item	26,111
B Checksheet	126,049
C Checksheet	36
Documents	609,665

Actual Progress





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The above chart shows the progress of a total number of 357 projects migrated over to Zenator during a period of 70 days from 27 November 2016 through to the 7th February 2017.

- Note 01 Delayed Period prior to Data Migration Commencement
- **Note 02 Initial Data Migration Progress**
- Note 03 First Bulk Batch
- Note 04 Follow-up Bulk Batches
- Note 05 Period of Inactivity Mid December
- Note 06 Follow-up Bulk Batches
- Note 07 Period of Inactivity UK Christmas Period
- Note 08 Follow-up Smaller Bulk Batches
- Note 09 Period of Inactivity through January
- Note 10 Final Projects
- Note II Final Projects

Unique Achievement

- DM on the scale undertaken in this Contract is unique and unprecedented.
- No competitor has done DM on anything like this scale.
- We completed the DM of 335 "live" projects over the first 35 continuous days and an additional 22 "live" projects over the next 35 days, making a total of 357 over 70 days.
- We have a verified map of the incumbent database that we can reliably use for future DM to Zenator on future projects.